

BT PROMOTIONS TERMS & CONDITIONS



BT Promotions NE Ltd organise and stage Boys and Girls Junior Football Festivals providing weekend packages of football festival plus accommodation at Flamingo Land or Cayton Bay Holiday Parks.

Your festival accommodation booking with BT Promotions includes accommodation, football festival and presentation evening passes and access to the respective Flamingo Land or Cayton Bay Holiday Park facilities.

For simplicity, we require a Group Leader to be nominated by each team as a single point of contact between BT Promotions and the team. The Group Leader will be responsible for completion of Team Registration and accommodation booking forms and will keep all of their party members informed of the booking and festival information.

BOOKING & PAYMENT SCHEDULE

Team Registration. To register for a festival, the Group Leader must complete the Team Booking Form on our website (www.flamingolandfootballfestival.com) accompanied by a deposit of £200 per team. This is £100 team entry fee and £100 which is refunded as part of your final payment due March 31st. The full deposit is forfeit if your team cancels after your place in the festival has been confirmed by BT Promotions.

Accommodation payments are in two phases;

31st October : Payment of accommodation deposits

31st March : Payment of final balances less £100 from team deposit.

Accommodation deposits. Details of occupants and accommodation requests should be entered using the accommodation booking forms on our website (www.flamingolandfootballfestival.com) and sent either electronically or by post as per the instructions on the booking form. Deposit tariffs are:

Flamingo Land (Caravan or Lodge)	£240 per unit
Flamingo Land (Tent/Tourer)	£100 per unit
Cayton Bay (All categories)	£180 per unit

Accommodation deposits must be paid by 31st October.

The Group Leader, on behalf of the team, is responsible for the accuracy of the information on the booking forms.

By completing the Accommodation Booking Form, the Group Leader confirms acceptance of the Terms and Conditions for and on behalf of the party. The Group Leader accepts responsibility for collecting the payments from all of the persons in the group. Payments to BT Promotions should be made by one person from the team (e.g. Treasurer , Group Leader) with team/festival reference so that payments can be correctly assigned.

On receipt of your deposits, BT Promotions will issue a confirmation invoice and a contract will then exist between BT Promotions and the club team. By paying the deposit to BT Promotions, you agree to BT Promotions' current Terms and Conditions.

Final Balance Payment. BT Promotions will send you an invoice for the final balance which is to be paid by 31st March.

All prices are inclusive of VAT.

ACCOMMODATION

We use each Holiday Park's own fleet supported by private owner/hirers all of which are certified via the Holiday Park. Caravans may extend to 6 years old and caravans within the same category will have similar facilities but cannot be guaranteed to be identical in every respect.

All Caravans and Lodges are self-catering with bedding provided. Towels are provided in the Lodges at Flamingo Land, otherwise you must bring your own.

Strictly no smoking, no dogs or pets are allowed in the static caravans/lodges booked via BT Promotions at Flamingo Land and Cayton Bay.

There **must be at least one Team player** and one adult per accommodation unit.

Persons per caravan. You will be advised of the capacity of each of your caravans – this must not be exceeded. At Flamingo Land, a strict maximum of 6 persons applies to all units. However, if there is an infant under 24 months, 6 + 1 infant is permitted provided the infant sleeps in their own cot. Please note: 6 + 2 infants is not permitted.

Check-in: Flamingo Land check-in is from 10:00 on Friday. You can use the theme-park after check-in, but your accommodation may not be available until 16:00 on Friday. Please note that earlier access depends on previous occupation and this will not be known until the day of arrival and keys will be released to you at the earliest opportunity.

Inspection of your accommodation. Whilst we expect all accommodation to be to standard, we ask that you take photos of your accommodation on arrival and departure, and store these for about 4 weeks after your festival to substantiate / refute any complaints that might arise after your stay. If you have any issues when you arrive, please report these immediately to the Holiday Park management as advised at your check-in.

Accommodation and camping pitches must be left in a clean and tidy condition. The hirer will make good or pay for any furniture, fixtures and equipment which may be broken, lost or damaged during their occupation of the accommodation. BT Promotions reserve the right to pursue Teams for payment.

WFA Access. There is a limited number of wheel-chair friendly units available at Flamingo Land and Cayton Bay. Please make us aware of any specific mobility requirements within your party at the earliest opportunity so that assistance can be provided.

Alternative accommodation. Teams or individuals are not obliged to hire their accommodation via BT Promotions and may arrange alternative accommodation either on or off-site. If they do so, a BT Promotions wristband must be purchased for each member of the party. Note: the BT Promotions wrist-band is for football and presentation evening only. If individuals want to use the theme -park facilities (Flamingo Land and Cayton Bay) they will have to purchase the appropriate entry passes directly from the theme-park.

Location of accommodation. Allocation is done by the Holiday Parks and they work with us to keep teams together in the same area where possible with priority given to the younger age-groups.

CANCELLATIONS / AMENDMENTS

BT Promotions will make every effort to assist you if you alter your arrangements. Instructions to cancel or amend must be made by the Group Leader via BT Promotions website, email directly or by post.

We are very flexible and will accept changes in attendance at no cost up to the date of your festival. However, we strongly advise that you let us know of any changes at least 36 hours prior to your arrival to avoid lengthy delays at check-in.

The following cancellation policy applies:

TEAM CANCELLATION: If a team cancels after their booking has been accepted, their team deposit will be forfeit.

CANCELLATION after 31st October. The accommodation deposits will be forfeit.

CANCELLATION after 31st March. All payments against the accommodation will be forfeit.

Illness, accident or change of circumstance may require you to cancel your booking. If you have taken out a private insurance policy you will need to contact your insurers directly and we will assist you with any supporting documentation that may be required.

BT Promotions wristband

All members of your party who have booked with BT Promotions will receive a BT Promotions wristband which must be worn at all times. Please be aware that anyone without a wristband will not be able to play in the football tournament or attend the presentation ceremony. You may be challenged to show your wristband if it is not obviously visible.

Individuals who have booked their own accommodation or attending for the day must purchase a BT Promotions wrist-band either in advance via their group-leader's booking or from the BT Promotions score-centre on Saturday or Sunday.

Holiday Park Passes and Wrist Bands

Flamingo Land: Flamingo Land wristbands will be provided at check-in for everyone who has booked their accommodation via BT Promotions. This allows full access to all the Flamingo Land theme-park, zoo, swimming and evening entertainment. If you have not booked via BT Promotions, you must buy these yourself directly from Flamingo Land to use the Flamingo Land facilities.

Cayton Bay : The BT Promotions wrist-band also provides access to the Cayton Bay facilities. If you have not booked via BT Promotions, you must purchase BT Promotions wrist-band to use the Cayton Bay facilities.

CODE OF CONDUCT & BEHAVIOUR

You and all your party are governed by the Holiday Park's and BT Promotions rules and conditions to maintain a safe and secure environment for you, your families and other holiday park guests.

When you take part in our Football Festivals, you, and all your party, agree to accept the authority and decisions of the BT Promotions organisers and referees in attendance at your festival. It is the responsibility of the Group Leader and adults in the party to ensure that the behaviour of all members of your party is acceptable both at the pitch-side and within the holiday park venue.

Safe-guarding policy. All team's safe-guarding officers should be familiar with our safe-guarding policy which is aligned to the FA. Each team must have their own safe-guarding officer or nominee in attendance and provide a name/contact number as first response for any team incidents that might arise.

Large groups: For the safety and comfort of all holiday park guests, restrictions on group-size at the swimming pools may apply either by size of group, adult-child ratio or specific access times for age-groups. You will be advised of any restrictions in your welcome pack upon arrival.

99.9% of all our guests are well behaved and fully support the family-oriented nature of our events. BT Promotions reserve the right to terminate the party's playing in the festival without compensation where their unreasonable behaviour might impair the enjoyment, comfort, safety or health of guests or members of staff.

In extreme cases of unacceptable behaviour, holiday park management at Flamingoland and Cayton Bay and BT Promotions reserve the right to terminate your festival weekend, whereby part or all your Team will be required to leave the holiday park without refund.

Clubs will be charged for any damage caused by members of their party. Misconduct while on site at Flamingo Land or Cayton Bay, or at the pitch-side, may also be reported to the FA by the organisers for further disciplinary actions to be taken as deemed appropriate.

There will be no football practice or ball games permitted in or about any holiday accommodation areas – you are very welcome to use the designated areas and festival football pitches.

TEAM & PLAYER REGISTRATION

Our football festivals are accredited by The Football Association, The Scottish Youth Football Association and The Football Association of Wales. Teams must be affiliated to a County or Schools Football Association to participate in a festival.

All teams must complete an official BT Promotions team sheet to hand in at the Manager's Meeting on the Friday of the festival. The name and date of birth of each player must be entered accompanied by a passport size photograph. (An official league identification card or a 10-year passport can be provided as an alternative to the photograph – these must be signed off by a BT Promotions official).

Players must be named on the team sheet to take part in the festival. Players cannot be added once the first team match has commenced on the Saturday morning. Players must either be named on the BT Promotions accommodation list or have purchased a BT Promotions wrist-band to take part in the festival. There are no exceptions to these rules. If any player is found to be breaking these rules there will be an immediate disqualification of the team he/she has played for.

Force Majeure

We do not accept liability for any loss, damage or expense arising from a change or cancellation of your tour which occurs as a result of unusual or unforeseeable circumstances beyond our control, the consequences of which could not have been avoided with all due care.